

Mint.com

Conversion Instructions

As MutualBank completes its conversion to Northwest, you will need to complete some important steps to ensure a smooth transition for your data.


NOTE: For this conversion, you will need to establish a new connection to Northwest within Mint for your accounts.

Mint Conversion Information

Mint.com data is stored on Intuit cloud servers. Data is updated with every change and cannot restore data to a previous point in time.

For a successful account update, do not log into Mint.com for Northwest until 5 business days after April 27, 2020.

During this time, the Mint.com server will automatically make the system conversion for your activated accounts. **If you login into Mint.com during this time, you may see duplicate accounts or an error displayed.** Please do not attempt to change the status or make any changes in Mint.com during this time. After 5 business days, the accounts should reconcile showing your transaction history available.

In the event that your accounts do not display current transactions after 5 business days, you may log back into Mint.com and click refresh  to update the account. After the download completes, click the Transactions tab to view up to 90 days of transaction history.

To retain historical data from prior to the Northwest conversion, it's recommended that you keep your MutualBank accounts within Mint.
